Mitsubishi Heavy Industries America

Next Generation Services

- EVOL QC
- EVOL CBT
- EVOL RemoteAR
EVOL Quality Care (QC)

• Scheduled mid-week operator and maintenance training visits
• Focused on improving product quality and machine health
• Train your team using OEM standard operation and maintenance practices
• Get the most out of your machine
EVOL Quality Care (QC)

Day 1
- Production monitor and operator training
- Machine and box quality inspection pointing out potential machine issues
- Observe autoset sequence and operator adjustments
- Monitor faults and machine condition
- Identify calibration and machine defects for correction

Day 2
- Preventative maintenance training including proper chamber rebuild, greasing, consumable replacement, yoke check, and calibrations
- Evaluate existing PM practices and modify them to align with the comprehensive OEM maintenance care plan
- Demonstrate and train operator and maintenance personnel on proper OEM procedures for standard PM practices
EVOL Computer Based Training (CBT)

• Online 3D training program
• Based on our installation classroom training program
• Designed to bring new equipment operators up to speed
• Certificate provided after training and testing have been completed
EVOL Computer Based Training (CBT)

Six Training Modules

- EVOL Daily and Weekly Cleaning
- EVOL Safety and Unit Descriptions
- EVOL Preventive Maintenance
- EVOL Unit Control – Pushbuttons
- EVOL FE and CE Touchpanels
- EVOL Basic Calibrations
EVOL RemoteAR (Augmented Reality)

Remote Assist
- First AR app to be deployed by any OEM in the corrugated industry
- Plant personnel can see who at MHIA is available and place a call directly to that person
- MHIA Customer Service Team can see what you see and quickly identify the issue and the right corrective measures
- Annotate real world objects and the annotations stay in place as the user looks around
- More effective troubleshooting to reduce downtime
- Expert guidance at your finger tips
EVOL RemoteAR (Augmented Reality)

Work Instructions

- Animated step by step procedures available in both VR and AR space
- Real world object recognition overlays the step by step instructions onto the actual machine
- Run through steps in VR mode to practice before attempting on the machine
- Reduces the number of costly mistakes and improves knowledge retention
Q&A

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